National Framework for the Responsible and Safe Use of AI in Health and Social Care Services

Scoping Consultation Feedback Form
April 2025

The Health Information and Quality Authority (HIQA) is an independent statutory body established to promote safety and quality in the provision of health and social care services. HIQA has a responsibility to develop standards, recommendations and guidance to support the Irish digital health and health information landscape to ensure safer, better care for people using health and social care services. HIQA has been requested by the Department of Health to develop a national framework to promote and drive the responsible and safe use of Artificial Intelligence (AI) in health and social care services to ensure safer, better care for people using health and social care services. The framework will provide an overarching set of principles to drive and promote a safe and responsible approach to the use of AI in the health and social care sector in Ireland.

This scoping consultation gives stakeholders an opportunity to identify the key areas that this framework should address, to identify what will support the implementation of the framework, as well as an opportunity to provide examples around good practice from their experience. The scoping consultation will also aid in identifying additional stakeholders to be engaged with further as part of the process.

HIQA will carefully assess all feedback received and use it, along with other available evidence, to develop the draft National Framework for the responsible and safe use of AI in health and social care. Before you complete this consultation feedback form, please read the accompanying **brief** available on www.hiqa.ie and the instructions for submitting feedback on the next page.

The closing date for the scoping consultation is Friday 2 May 2025.

Instructions for submitting feedback

- When completing this form online, please ensure you scroll down the webpage and complete the form in full.
- If you are commenting on behalf of a service or organisation, please combine all feedback from your organisation into one submission form and include the details of the service or organisation.
- Please do not paste other tables into the boxes already provided — type directly into the box as the box expands.
- Please spell out any abbreviations that you use.

Data Protection and Freedom of Information

This consultation is being conducted in accordance with data protection law, including the GDPR and Data Protection Act 2018.

HIQA will only collect and store personal information during this consultation for the purposes of verifying your feedback or where you have indicated that you would like to be contacted to participate in future focus groups.

For further information on how HIQA uses personal information, please see our Privacy Notice available here. If you have any concerns regarding your personal information, please contact HIQA's Data Protection Officer on dpo@hiqa.ie.

Following the consultation, we will publish a Statement of Outcomes document summarising the responses received, which will include the names and types of organisations that submitted feedback to us. For that reason, it would be helpful if you could explain to us if you regard the information you have provided us as being confidential or commercially sensitive.

If we receive a request for disclosure of the information under FOI, we will take full account of your explanation, but we cannot give you an assurance that confidentiality can be maintained in all circumstances.

1. About you

The feedback in your consultation form will only be used to help develop the draft framework for the responsible and safe use of AI in health and social care services in Ireland, for research purposes and to inform further reports. Any information you provide will be held securely, in accordance with data protection law and Freedom of Information (FOI) Act 2014.

Please tick as appropriate:

Question 1: Are you providing feedback as:

an individual

on behalf of an organisation

If answering on behalf of an organisation, please provide the name of the organisation and a name and phone number for a contact person within the organisation:

Name of the organisation:

Name and phone number for a contact person within the organisation:

Please tick as appropriate

Question 2: Are you commenting as:

a person who has used, is currently using or may in the future, use health and social care services

a staff member or other person working in a health and or social care service *Please specify your role*:

other *Please specify*:

2. Feedback to inform the draft guidance

In this section, we would like to hear what you think are the key areas that the framework should address, examples of good practice, who we should engage with further during the development process, and what will support the implementation of the National Framework for the responsible and safe use of AI in health and social care services.

Question 3: What are the key areas that the framework should address? (Please indicate why they are important)

Insert text here

Question 4: What are some examples of good practice around the responsible and safe use of AI in health and social care services that you are aware of?

Insert text here

Question 5: What key organisations or individuals should we engage with when developing the framework? (We may invite them to take part in future focus groups or to comment during the consultation on the draft framework)

Insert text here

Question 6: What will support the implementation of a framework for the responsible and safe use of AI in health and social care services?

Insert text here

3. Register to hear about future engagement opportunities

Question 7: Would you like to hear about opportunities to engage with us on the development of this framework, or on other future projects?

(This may include an invitation to focus groups or to comment during consultation on the future draft framework)

Yes   No

If you answer yes to above please provide:

your name:

email address:

contact number:

Thank you for taking the time to give us your views on the development of a National Framework for the responsible and safe use of AI in health and social care services in Ireland.

You can **download** a consultation feedback form at www.hiqa.ie
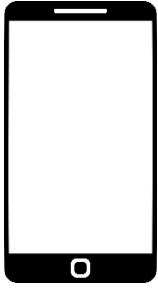
Then **email** the completed form to hist@hiqa.ie

OR

Print the consultation feedback form and post the completed form to:

Framework for the Responsible use of AI in Health and Social Care Services

Health Information and Quality Authority
George's Court
George's Lane
Smithfield
Dublin 7
DO7 E98Y

If you have any questions on this document, you can contact the HIQA Standards Team either by:

Phoning: **(01) 814 7400**

Or

Emailing: **hist@hiqa.ie**

Please ensure that you submit your form online or return it to us either by email or post by 5pm on Friday 2 May 2025