

How to Put National Standards into Practice:

An Implementation Guide for Health, Mental Health and Social Care Services



Health
Information
and Quality
Authority

An tÚdarás Um Fhaisnéis
agus Cáilíocht Sláinte



mhc[®]
comisión meabhair - shláinte
mental health commission

1

ENGAGE WITH SENIOR LEADERSHIP



Identify priority areas for quality improvement and define governance arrangements for the self-appraisal process

2

CONVENE A WORKING GROUP

Collaborate with staff and people using services to identify what national standards mean for your service and key areas for quality improvement



3

DEVELOP AN ACTION PLAN



Plan clear goals and tasks to deliver the identified plan
Consider how you will monitor the action plan

4

IMPLEMENT THE ACTION PLAN

Put changes into practice for the first time
Monitor and support new initiatives



5

EVALUATE OUTCOMES AND IMPACT



Assess what changes have been made and identify learning
Share lessons learned and look for opportunities to celebrate success